Visit Summary

Protected A (when completed)

Program Name

Ridge Kids Playcare

Child Care Type

- [x] Day Care
- [ ] Out of School Care
- [ ] Pre-school Care
- [ ] Family Day Home Agency

Licence Number: 70051107

Date of Inspection yyyy-mm-dd: 2026-04-27

Inspection Reason: Incident Inspection

Early Learning and Child Care Staff: Mandy Cunningham

Early Learning and Child Care Office: Grande Prairie

Visit Summary (Details of inspection findings, if applicable include non-compliances and enforcement action issued)

Child Care Licensing staff member Mandy Cunningham attended the program on April 27, 2026 in response to an incident that was self-reported by the program to Child Care Connect. The incident related to a supervision concern. Parents of the affected child were notified by the program and were aware of the incident.
During the inspection, the following actions were completed:
-Observations were conducted within the program
-Video footage from the time of the incident was reviewed
-A discussion was held with the program manager
-All internal incident reports related to the incident were reviewed
-Additional relevant documentation was reviewed

Outcome of the investigation:
It was confirmed that minimum staffing and general supervision requirements were not met. Inadequate supervision occurred during the washroom transition.

As a result of the investigation, a non-compliance was identified under the Early Learning and Child Care Regulation: Schedule 1, Part 4 – Minimum Staffing and General Supervision, section 28(1)(d).

An Order to Remedy was issued for the non-compliance identified. The Order to Remedy due date is May 15, 2026.

Thank you for your time.

According to Section 9(b), the licence holder must post in a clearly visible and prominent place on the premises where a licensed child care program is being provided.

Mandy.Cunningham Digitally signed by Mandy.Cunningham

Signature of Early Learning and Child Care Staff