Order to Remedy Non-Compliances

Protected A (when completed)

Licence Holder Name

Ridge Kids Playcare Corp

Program/Agency Name

Ridge Kids Playcare

Street Address	City or Town	Province	Postal Code
Suite 104, 15101 102 Street	Grande Prairie	AB	T8V 7C9

Under the *Early Learning and Child Care Act*, Section 14 or 18.9(c), you are being issued an order to remedy a non-compliance(s) based on evidence that demonstrated the following non-compliance(s) with the *Early Learning and Child Care Act*, and the Early Learning and Child Care Regulation, or a condition(s) of your licence.

1 List Non-Compliance

Licence holder must report each incident to the statutory directory forthwith in the manner required by the statutory director.

Reference Section of Act, Regulation, or Condition of Licence

Schedule 1, Section 7(2): Incident reporting

2 List Non-Compliance

Licence holder must ensure that all children are, at all times, under supervision that is adequate to ensure their safety, well-being and development.

Reference Section of Act, Regulation, or Condition of Licence

Schedule 1, Section 28(1)(d): Minimum staffing and General Supervision

Add Row Remove Row

You are HEREBY ORDERED to take the measure(s) specified below to remedy the non-compliance(s) with the *Early Learning and Child Care Act*, the Early Learning and Child Care Regulation or a condition(s) of your licence by the specified date:

	Measure to Remedy Non-Compliance	Compliance Date yyyy-mm-dd
1	Licence holder to ensure that the program reports each incident to the statutory directory forthwith in the manner required by the statutory director.	2026-03-31
2	Program is to ensure that all children are, at all times, under supervision that is adequate to ensure their safety, well-being and development.	2026-03-31

Add Row Remove Row

Should the non-compliance(s) outlined above persist or be repeated, the Statutory Director may take further enforcement action(s) to promote compliance to the Act, Regulation or any terms or conditions placed on a licence, including but not limited to, the issuance of administrative penalties.

Options to Appeal a Decision

Pursuant to Part 3 of the *Early Learning and Child Care Act*, you have the right to choose any one or more of the following options:

1. Request to enter into **alternative dispute resolution** with the Statutory Director regarding this Order to Remedy under section 18.95(1) https://www.alberta.ca/childcare-alternative-dispute-resolution.
    - If you wish to request to enter into alternative dispute resolution with the Statutory Director, you may submit your request to CCLdisputeresolution@gov.ab.ca without having requested a review or after the completion of the review.
2. Request an **administrative review** by the Statutory Director of this Order to Remedy under section 18.94(1) https://www.alberta.ca/childcare-administrative-review.
    - A request for an administrative review must be submitted to CCLdisputeresolution@gov.ab.ca within 30 days of the date of this Order.
3. **Appeal** this Order to Remedy to an Appeal Panel under section 21(1) https://www.alberta.ca/childcare-formal-appeal.
    - A Notice of Appeal to an Appeal Panel form (CDEV3979) must be submitted to the Appeals Secretariat (alss.appealssec-cyfe-ccl@gov.ab.ca) within 30 days from the date you receive this Order.

Statutory Director May Post

Pursuant to Section 18(1)(a) of the *Early Learning and Child Care Act*, the Statutory Director or their designate may post this Order in a clearly visible and prominent place on your program premises.

Mandy.Cunningham Digitally signed by Mandy.Cunningham

Statutory Director's Designate Signature